



**Challenge Disability Services commenced in Tamworth in 1958 with a group of parents and friends seeking support services for their children with disabilities.**

Today we provide over 600 client services for people with a disability across the North West, Central West and Hunter regions of NSW. We have established residential, day programs, respite and employment services in these areas.

As a parent driven organisation Challenge relied heavily on the goodwill of the community to build its first school and day activity centre.

Today, still a parent driven organisation, Challenge has grown to be one of the largest intellectual disability support services outside metropolitan Australia.

Challenge employs over 200 staff who provide support services to 250 people with a disability.

CDS strives to comply with and exceed all standards required under State and Federal Disability Services Acts.



## SERVICES AND PROGRAMS

# OUR SERVICES

### BUSINESS SERVICES

6755 5722

### RESIDENTIAL SERVICES

Tamworth Region - 6755 5723

Hunter/Newcastle/Lake Macquarie - 4933 2399

### CHALLENGE EMPLOYMENT

Tamworth/Werris Creek - 6762 0588

Muswellbrook - 6541 7050

Singleton - 6571 3410

### COMMUNITY LIVING

Tamworth - 6755 5723

Muswellbrook - 4933 2399

### ABORIGINAL DROP IN SUPPORT

Moree/Narrabri - 6755 5726

### DAY PROGRAMS

North West Region - Tamworth, Gunnedah, Narrabri and Moree - 6755 5726

Hunter Region - Muswellbrook, Singleton and Maitland - 6742 5480

Dubbo Region - 6884 4488

### RESPITE SERVICES

New England HACC Planning Region - 6766 6594

### HIGH LEVEL IN HOME PERSONAL CARE

New England HACC Planning Region - 6755 5726

### OUTSIDE SCHOOL HOURS CARE

Tamworth - 6755 5723

### TIME OUT

New England HACC Planning Region - 6766 1952

## HEAD OFFICE

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Tamworth NSW 2340

**6766 1288**

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# CHALLENGE

■■■■■■■■■■ Making a difference for over 50 years  
DISABILITY SERVICES



# CLIENT SERVICES

**Client Services provides for Group Homes and Community Living, Day Programs and Respite Services.**

In addition we provide after school care for 12 to 18 year olds with a disability in Tamworth and an Aboriginal Drop in Support service for Aboriginal people with a disability living in the Moree and Narrabri Districts.

We support clients with low, moderate and high support needs, across all identified disabilities, from all backgrounds, in single and multiple programs.

We identify individual need and tailor programs to suit. Geographic isolation and specific disability is catered for. Every program is aimed at developing and maximizing each individual's potential as a person and as a member of the community.

Activities are aimed at increasing client's choice, independence and confidence. We also encourage the development of friendships and social skills both within our service and the wider community.

**Activities offered include:**

- Leisure and recreational activities
- Community access activities such as shopping, lunch outings, movies, volunteer work
- Fitness and health programs such as gym, walking, ten pin bowling and swimming;
- Academic programs, Computer, numeracy and literacy courses.
- Independent living skills including cooking, personal care and basic living skills
- Relaxation programs such as sensory activities and massage.



# VOCATIONAL SERVICES

Challenge Disability Services have for many years offered a variety of vocational services throughout the Hunter and North West regions of New South Wales to provide training and employment opportunities for people with varying degrees of disability.

All Challenge business services are ISO 9001 accredited, which means that all the products and services that we provide meet exacting quality standards. Our range of products and services includes recycling, cleaning, laundering, ironing, timber products, lawn mowing, sewing, mail sorting, brochure delivery, packaging and assembly.

Challenge Disability Services are also a disability employment network (DEN) provider, supplying training and employment placement services for people with a range of disabilities in the Tamworth, Werris Creek, Quirindi, Muswellbrook and Singleton areas.

Our workplace is governed by State and Federal Acts, and the Disability Services Standards that our service must offer our employees. This provides the framework for external audits by our funding bodies and importantly safeguards for our employees.

The goal of Challenge vocational services is to provide personal development and career opportunities for people with a disability to enable them to achieve their aspirations and potential.

We strive to create valued roles with increased independence, making a positive contribution to our community.

## AIM

The aim of the organisation is to maintain centres of excellence that provide assistance and support to people with disabilities so they can achieve positive outcomes such as enhanced image in the community, increased training opportunities, employment placement, integration and participation in the life of the community, and develop social and vocational competencies while ensuring the conditions of the day-to-day life of the individual approximate as close as possible, other members of the community.

CDS's mission statement is "To develop comprehensive services of excellence in the community which enhance the valued status of identified individuals and people with a disability"